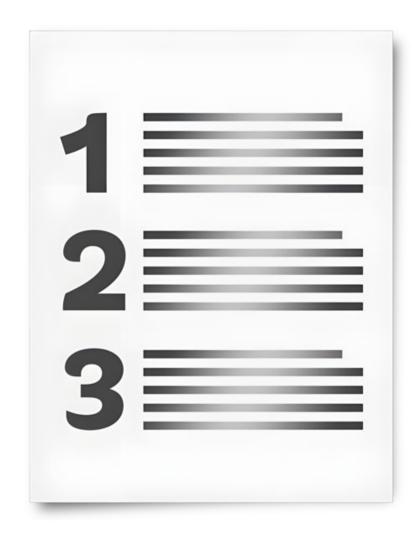


Involving people with learning disabilities and people with severe mental illness in cancer prevention research: Methods, approaches and what next?

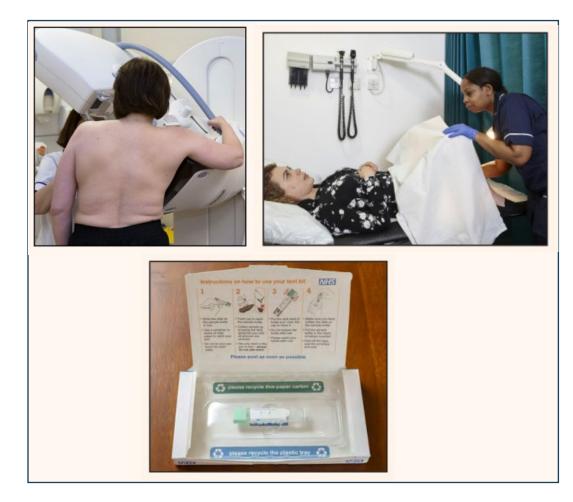
Dr Kate Sykes Assistant Professor in Community Wellbeing Northumbria University <u>Kate.sykes@northumbria.ac.uk</u>

# Content of talk

- 1. Cancer screening and cancer prevention
- 2. Research studies and PPIE activities completed
- 3. Easy to read information and principles
- 4. Q&A

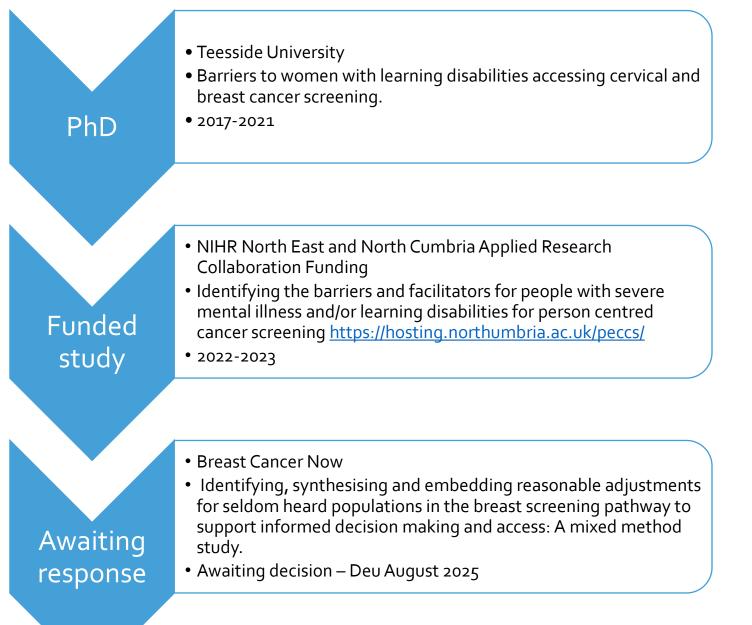


#### Cancer screening and cancer prevention





## Research history



# PPIE activities completed across studies

PhD – Women with learning disabilities accessing cervical and breast screening

Written information preference (10 women complete questionnaire)

Refinement and checking (Chat with 2 women who completed step 1 to look at easy read recruitment documents)

Consensus of the changes (Chat with 6 other women)

# PPIE activities completed across studies

Barriers and facilitators for people with severe mental illness and/or learning disabilities going to cancer screening

Involving in bid applications ad interview process

PPI advisory group – people with learning disabilities and people with severe mental illness

Co developed recommendations attending conferences

# PPIE activities completed across studies

Breast Cancer Now bid – developing person centred pathways

Development of proposal – chatted with someone living with Bipolar Disorder and a GP

PPI advisory group of people from seven seldom heard populations – 14 people

Attending meetings; reviewing and coproducing research documents; developing keywords; data analysis; and codeveloping the end-to-end pathway



This project is supported and funded by the NIHR Applied Research Collaboration (ARC) North East and North Cumbria (NENC)

#### **Research Needs Experts by Experience:**

Here is our Story Experts by Lived Experience:

Project Co-Leads: Kate Skyes & Jill Barker Research Associate: Emma Tuschick

East and North Cumbria Integrated Care System Mental Health Programme for their

support on the project. We would also like to thank ARC North East North Cumbria

Research Design Service.



PErson Centred Cancer Screening services (PECCS) Sarah Robson VERAGE AGE OF DEATH 3. Valuing our experience, hearing our voice 1. About the study 5. Why we got involved in research Cancer screening uptake for people with To promote the need for reasonable change to adapt to Starting from day one, we feel like a big part of the project. individual needs. severe mental illness and/or learning disabilities is low (NHS Digital, 2021; Public Services need to wake up and get to know who we are and Awarenes what we need. Health England, 2021). We aim to help Everyday can be different for us and we feel supported. change this by identifying how the cancer screening services can be adapted to Public involvement is so important and needs to continue in R support the uptake of this group. We will do the future. To reduce the feelings of stigma this by: · To stop feeling judged. Being in an advisory group is a great way to have your voice ଚ Phase 1a A mixed methods Phase 1b Semi structured interviews heard and get the message out there. Stigma systematic review of barriers and of people with severe mental illness facilitators for people with severe whose voice has not been We feel respected, this makes a difference and makes us feel valued mental illness accessing cancer represented in the systematic To change the ways of working and practices. screening services. review. We may have the same diagnosis, but we are treated · To be able to help others. Making Phase 2a Triangulation of phase individually Phase 2b Future research planning, Change 1a and 1b, with research already recommendations to practice, and Overall, we are very happy with being part of the project and completed involving people with alluse protocol development. feel listened to learning disabilities. 6. Recommendations for other 2. Our Public Involvement and researchers Community Engagement (PICE) 99 4. Key messages We presented the research idea, and planned methods to the North-R Researchers need to base the research on real life and East North Cumbria Research Design Service's patient and public those that experience it. involvement consumer panel. We now have an advisory group "We want to be included and to share our own voice" Make our journey easy by giving us options, such as; involving people with lived experience. "We need to think of people as people and listen to their reasonable and negotiated deadlines, prompts and flexibility. needs and preferences" Inclusion Advising on the Ensuring instructions are clear and easily understood. Co-production of the ethics application Listening and acting on our feedback. systematic review search strategy and Recruiting the  $\overline{\phantom{a}}$ interview schedule Regular check-ins to see how we are feeling. research associate "No one is hard to reach if we listen and engage with people. People are not listening appropriately to Not putting everyone in the same box and try to get a range of those who are speaking" Advising on the use of language and Co-producing the people with different experiences. "It is great to be able to ask questions and Accessibility conference poster terminology throughout the project to communicate with people at different levels" Future tasks include engagement in the design, 7. References management, analysis, evaluation, and NHS Digital (2021). Health and care of people with learning disabilities. [online]. Available at: dissemination of research outputs. https://digital.nhs.uk/data-and-information/data-tools-and-services/data-services/general-practice-data-We are using the GRIPP 2 tool to report our "Research' can be a scary word, but it can make a hub/health-and-care-of-people-with-learning-disabilities#top. Public Health England (2021). Severe mental illness (SMI): inequalities in cancer screening uptake report. change for the future" PICE activity throughout the [online]. Available at: https://www.gov.uk/government/publications/severe-mental-illness-inegualities-in-Perspective project (Staniszewska et al., 2017). cancer-screening-uptake Staniszewska, S., Brett, J., Simera, I., Seers, K., Mockford, C., Goodlad, S., Altman, D. G., Moher, D., Barber, By reflecting on our communications, we aim to R., Denegri, S., Entwistle, A., Littlejohns, P., Morris, C., Suleman, R., Thomas, V., & Tysall, C. (2017). GRIPP2 improve the quality, transparency, and reporting checklists: tools to improve reporting of patient and public involvement in research. BMJ, j3453. https://doi.org/10.1136/bmj.j3453 consistency of our PICE. Northumbria Acknowledgements: We would like to thank the project advisory group and the Northeesside

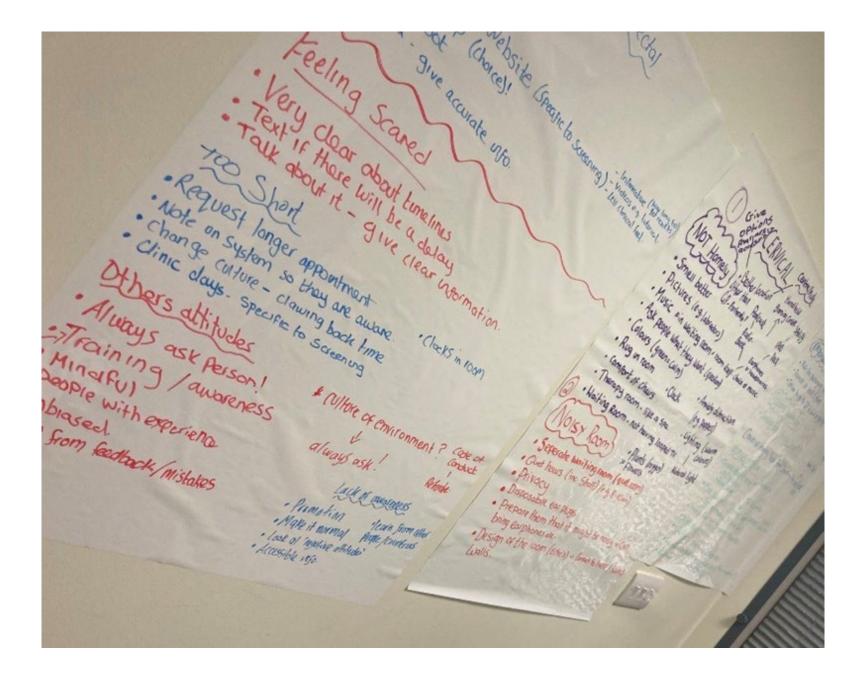
University

NEWCASTLE

Universitu

Karen Manton

Stephen O'Driscoll









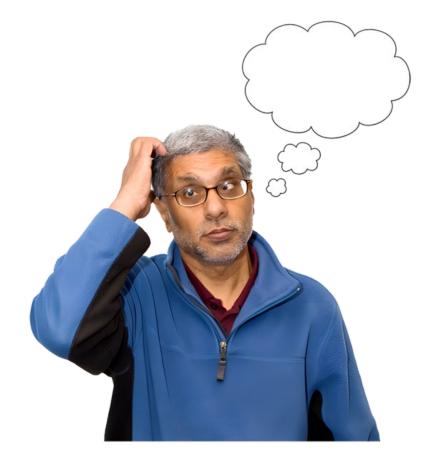
### Easy to read information and principles

# What are "easy reads"?



- Simple sentence.
- Jargon free.
- Easy to follow information
- Have pictures that support the writing.
- It helps people understand information.

# Where to find easy reads?



 MENCAP = <u>https://www.mencap.org.uk/search?f%5B0%5D=all\_content\_type\_so</u> <u>lr%3Aeasy\_read\_page</u>

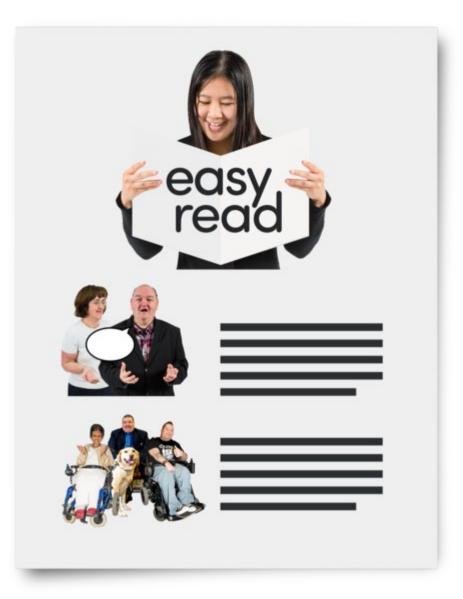
- British Heart Foundation = <u>https://www.bhf.org.uk/informationsupport/support/accessible-</u> <u>health-content/easy-read-booklets</u>
- MacMillan = <u>https://www.macmillan.org.uk/cancer-information-</u> and-support/get-help/translations-and-other-formats/easy-readcancer-information

# Why use easy reads?



- The majority of people in England have a reading age of between 11-14 year old.
- However, across the UK 7.1 million adults read and write at or below the level of a 9 year old.
- 43% of adults do not understand written health information.





# Easy reads are one way to ensure information is accessible.





# Easy reads vs plain English



#### How do I make an easy read? Co-production is key!

They know what works for them and what does not.

Find out what information people want.



Can gain a strong
insight into the audience experience.

# For Example - Word Checking



- I asked women with learning disabilities to check the easy read documents.
- "screening" to "cancer screening" where possible;
- "self-examination" was changed to "check";
- "prior preparation" was changed to "talking to";
- "procedure" was changed to "steps";
- "equal rights" was changed to "given the same treatment";
- "positive experiences" was changed to "good stories";
- "help put them at ease" was changed to "relax"; and
- "cervical" and "breast" were changed to "lady bits" and "boobs";

# For Example - Word Checking



"I am writing to invite you to talk to me about cervical ("lady bits") and breast ("boobs") cancer screening"

"Cancer is a very serious illness which could get worse if not treated."

# Layout



We know that a power cut can be worrying and difficult and we want to help when one happens.



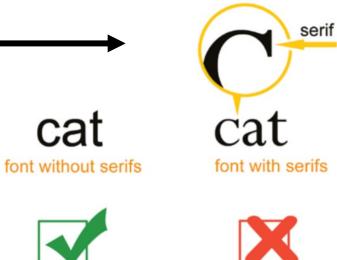
This extra help is **free** and we call it our **Priority Services**.

- Presented on A4 pages.
- Text aligned on the right hand side.
- Images aligned on the left hand side.

# Size and style of font

- Text should be in a large font size, minimum 14pt.
- Ideal font size is 16
- Fonts should not have a serif
- Recommended font styles are:

Arial	Tahoma
Verdana	Myriad
Helvetica	Calibri
Candara	Corbel
Segoe	Gill Sans



# Other writing tips



- **Bold** key words/phrases.
- Use numbers, instead of words
- Use 'do not', 'can not'
- Use bullet points and sub-headings
- Keep each sentence as short as possible
- Avoid using commas





•Language should be simple.

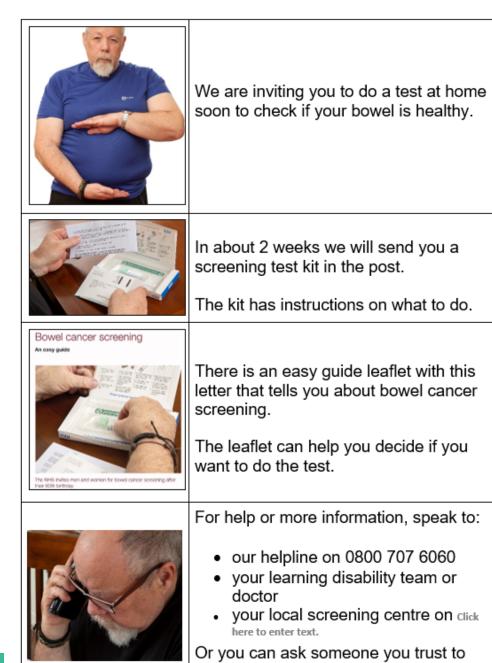
• Any **necessary** complicated words/terms should be explained.

### Example from bowel screening invitation letter



Bowel screening by Faecal Immunochemical Test (FIT) aims to detect colorectal cancers at the earliest possible time so that treatment may be offered promptly.

The programme invites all men and women between the ages of 60 to 74 years, in England, who is registered with a General Practice. All eligible individuals will be routinely recalled every two years. Dear Mrs Anne Belinda (example subject)



help you with this.

#### Pictures



We will try to make sure we talk and give you information in a way that is easy for you.

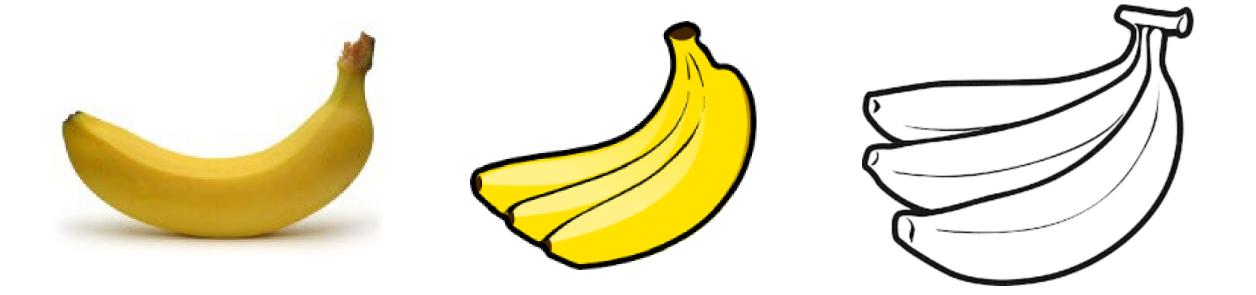
#### OR



Accessible information is information that people can understand. It means different things to different people. For some people it is information in large print or Braille. For others it might be information translated into their first language.

- Just by putting a picture alongside information does not make it 'Easy Read'
- Images should be selected to represent each sentence of text where possible.

# Symbolic understanding





If there is anything you need for this appointment, for example a translator, information in braille or sign language, or anything else, please let us know.



The details of your 2020 annual health check are:

Telephone

Date: Time: Where: Who will do your annual health check:

Face to face

Video call

#### Think about this scenario:

You are waiting for a appointment letter from your doctors. The letter arrives in the post, and it is an easy read format like this.

How would you feel?

Have you received information like this before?



# Thank you for listening!



Does anyone have any questions? Kate.sykes@northumbria.ac.uk

